



**Absolute Fencing Gear Inc.**  
**28E Chimney Rock Rd., Bridgewater, NJ 08807**  
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[www.absolutefencinggear.com](http://www.absolutefencinggear.com)

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Absolute Fencing will be the Exclusive upgrade vendor for all SG Scoring machines and we are authorized by Favero to upgrade their machines as well.

In the upcoming 2016-2017 season the USFA and FIE have mandated that sabre timing be updated to the new T2016 specifications. Here at Absolute Fencing we have partnered with world-renowned armorer Ted Li to provide you, our customers, with the best possible service when upgrading your machines. We are expecting a very high volume of requests for this service in the coming months so with that in mind we're putting in place procedures to ensure your satisfaction.

1. Please be aware that not all machines are eligible for an upgrade. We will be including a list of machines with their respective pictures in this packet so that you can identify the machine you currently have. The machines considered obsolete are as follows:
  - a. SG01
  - b. SG11 (old model)
  - c. SG12 v1
  - d. SG12 v2
  - e. SG21 v1
  - f. SG21 v2
  - g. SG31 v1 (if it has not been updated to T2005)
  - h. SG31 v2 (if it has not been updated to T2005)
  - i. Favero FA-07 is updateable on your own free of charge. Contact us and we can provide the firmware update.
2. Due to the volume we are expecting we will be offering two levels of service for upgrading your machines.
  - a. Normal Service will cost \$60.00 per machine plus the return shipping fee of \$20.00 per machine and you can expect the upgrade to take from 7-10 business days not including shipping time.
    - Express Service will cost \$120.00 plus return shipping fee. This level guarantees you two business days turn around for your upgrades.
3. We will not be accepting any machines during Summer Nationals or at any other competitions. We will only be accepting machines mailed into our headquarters in Bridgewater or any walk-in clients that drop their machines off at our headquarters.

4. All Machines sent to us MUST BE clearly labeled with either your name or your clubs name and your contact information. If there is no label on the machine we cannot guarantee that you will receive the same machine back that you sent in. Please understand that there will be a large volume of requests and we need to ensure that everything is kept straight. Labelling your machine could be as simple as writing on it with a bold marker, but it must be labeled.
5. When you ship your machine please fill out our exchange/return form with the pertinent information and in that form please let us know whether you want Normal or Express service. This will expedite the procedure and ensure the fastest possible service for you. If we do not have your payment information on hand the upgrading may be delayed until we receive your payment.
6. All packages sent to us must be insured and have a tracking number. We will not be responsible for any damage incurred in shipping or any lost packages.
7. We will be expecting our first shipment of chips in Mid-June. Until then we will not be able to upgrade any machines. Please contact us for availability before sending in your machine/machines
8. Our shipping address is :
  - Absolute Fencing
  - 28E Chimney rock Rd.
  - Bridgewater, NJ 08807

Thank you for reading and following these procedures. If you have any questions please feel free to call us at (732) 868-9003 or e-mail us at [info@absolutefencinggear.com](mailto:info@absolutefencinggear.com).



Name stenciling does not require any invoices to be sent back with the item(s) being stenciled.  
Invoices are required for all Returns, no exceptions. For exchanges, if you don't have an invoice copy,  
please just fill out this form to the best of your ability and note the approximate date you purchased the  
items to be exchanged.